i-Services

Free App

i-Service is a Smartphone application that provides online services and information for the residents of the Bishan-Toa Payoh estate.

It serves several purposes: sharing of feedback views, request for Bulky Removal Services and booking of facilities for events. Resident can even pay Service and Conservancy Charges with i-Service. Browse thru the event gallery to view the MPs events, photo galleries, e-news, and join our Facebook for latest updates.

With the implementation of i-Service, BTPTC will be a step closer to our residents in providing services to them. Our information is a Touch away.

IOS Smartphone - Find Us Here!
http://itunes.apple.com/sg/app/i-service/id427927164?mt=86

Alternatively, you may search our app via Apple App Store, simply key in "i-Service" in the search field and you can download the app for FREE.

Android Smartphone - Find Us Here!
https://play.google.com/store/apps/details?id=sg.edu.nyp.iservice.android&hl=en

Alternatively, you may search our app via Google PlayStore, simply key in "i-Service" in the search field and you can download the app for FREE.

The Smartphone application will serve several purposes: Information feeding, BTPTC's events and photo galleries, e-news and online services.

Information
- About Us
- Basic Maintenance Videos
- Minor Repair Services
- Payment Information
- Rental of Open Spaces, Temporary Occupation License (TOL) Fees
- Useful Numbers

Event / Photo Gallery

E-news
- E-Newsletter – view our latest newsletter
- Annual Report – view our latest copy of our Annual Report

Online Services
- Bulky Item Removal
- Feedback for Town Council
- Online Registration for SMS Alert Services
- Link to our Facebook Fan-page

With the implementation of the i-Service application, it will improve interaction between BTPTC and residents. And, we will be able to engage more residents as this application can be accessed anytime, at any location. Residents with hectic schedules will be also able to reach BTPTC during their travel time or even lunch break. Moreover, they will be able to provide feedback at any point of time instead of forgetting them when they reached back to their PC.